



**ALLEGANY COUNTY  
DEPARTMENT OF PUBLIC WORKS  
UTILITIES DIVISION**

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Director of Public Works  
**Mark W. Yoder P.E.**  
Utilities Division Chief

January 29, 2018

ATTENTION: Plumbing Contractors and Water and Sewer Customers

Subject: Allegany County Policy on Service Calls

This letter is to reiterate the long-term County policy regarding service calls. If a homeowner or plumber has a water or sewer problem they should call the County first at 301-729-3311 or after hours call 911. If a plumber is called before the County and the problem is discovered to be a County service line the County will not reimburse for the plumber's service call.

This procedure applies to water leaks, sewer leaks, frozen meters, grinder pumps, etc. Please contact the Utilities Division at 301-777-5942 with any questions.

Sincerely,

A handwritten signature in blue ink that reads "Mark W. Yoder".

Mark W. Yoder, P.E.,  
Utilities Division Chief

CC: James Taylor  
Paul Kahl  
David Eberly  
Sherry Bishop